



## SUPPORT IS ALL AROUND YOU

Think of us as part of your support system, helping you pay your bill, control your energy costs, and save money. See if you qualify for financial assistance or one of our income eligible energy efficiency offerings.

## ENERGY EFFICIENCY PROGRAM

On a budget? The ComEd® Energy Efficiency Program offers multiple ways for you to control energy use, lower your bill, and improve the comfort of your home. If you have a low- or moderate-income household, you may be eligible for a free energy savings kit. You can also pick up free LED lightbulbs at participating food pantries or take advantage of in-store instant discounts on LEDs and other energy-saving products at participating retailers. If your home is eligible, you may receive home energy upgrades, including draft sealing and insulation, at no charge.

### TO LEARN MORE:

Visit [ComEd.com/IncomeEligible](http://ComEd.com/IncomeEligible) or call 855-433-2700.

### LAKE COUNTY

Community Action Partnership of Lake County  
847-249-4330

### KANE AND DEKALB COUNTIES

Community Contacts, Inc.  
847-697-4400

### COOK COUNTY

Community and Economic Development  
Association of Cook County  
800-571-2332

### DUPAGE COUNTY

Dupage County Department of Community  
Services  
630-407-6500

### FORD, IROQUOIS AND VERMILION COUNTIES

East Central Illinois Community Action Agency  
217-554-9110

### KANKAKEE COUNTY

Kankakee County Community Services, Inc.  
815-933-7883

### KENDALL AND GRUNDY COUNTIES

Kendall-Grundy Community Action  
815-941-3262

### MCHEMRY COUNTY

McHenry County Housing Authority  
815-338-7752

### JO DAVIESS AND STEPHENSON COUNTIES

Northwestern Illinois Community Action  
Agency  
815-232-3141

### HENRY, MERCER AND ROCK ISLAND COUNTIES

Project NOW, Inc.  
309-793-6391

### BOONE AND WINNEBAGO COUNTIES

City of Rockford Human Services Department  
844-710-6919

### TAZEWELL, AND WOODFORD, LIVINGSTON, AND MCLEAN COUNTIES

Tazwood Community Services Inc.  
309-533-7723 (Bloomington)  
309-266-9941 (Pekin)

### BUREAU, CARROLL, LASALLE, LEE MARSHALL, OGLE, PUTNAM, STARK AND WHITESIDE COUNTIES

Tri-County Opportunities Council  
815-625-7830 or 800-323-5434

### WILL COUNTY

Will County Center for Community Concerns  
815-722-0722

### FOR MORE INFORMATION ABOUT ANY OF THESE PROGRAMS:

Visit [ComEd.com/CARE](http://ComEd.com/CARE)

Call 888-806-CARE (2273)



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\*Program availability subject to change.

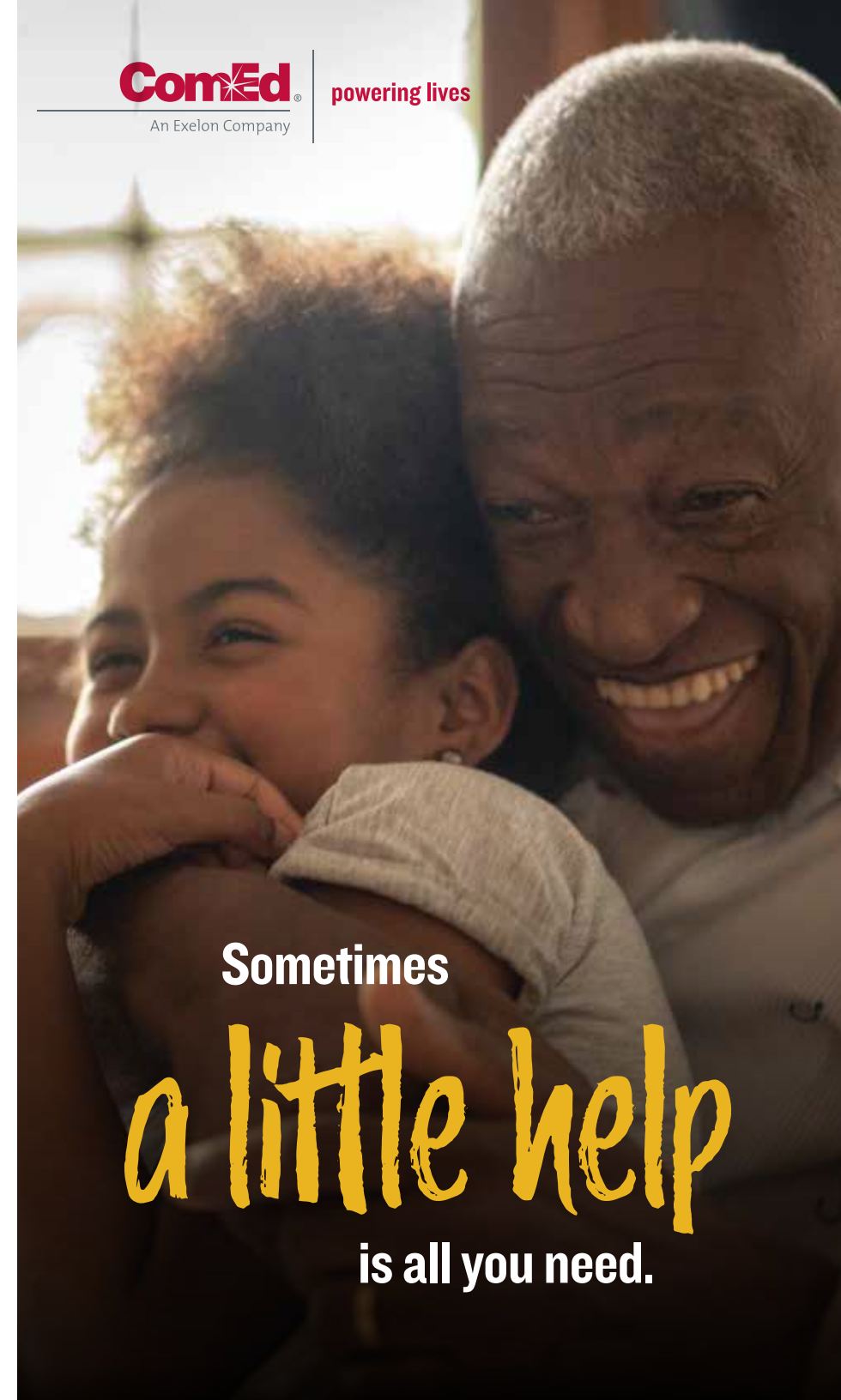
Grant amounts may vary, while funds are available.

\*\*Subject to change.

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Sometimes

a little help

is all you need.

We understand that in times of uncertainty, a little support goes a long way. When it comes to managing your energy, ComEd offers solutions that lend a hand when you need it most. Payment assistance options are available if you're experiencing financial hardship. For more control over your energy costs, we have energy efficiency offers to help you save on your bill.

## HELP WHEN YOU NEED IT MOST

When you're going through rough times and need help to pay your electric bill, ComEd is here. Our CARE Program has multiple options that can assist you in keeping your power on\*. Take comfort knowing that ComEd CAREs.

### Residential Special Hardship

Past due on your electric bill? Are you a senior, or have you experienced a hardship such as job loss, documented illness, or a disability? Residential Special Hardship provides grants of up to \$500\* to help with your past-due balance. For information, please visit [ComEd.com/CARE](http://ComEd.com/CARE).

To apply, please call or visit one of the Local Administrating Agencies listed in this brochure.

### What is LIHEAP? Low Income Home Energy Assistance Program

Powering your home can take a toll on your budget during a Midwest winter. LIHEAP is a federally administered program that can help you stay warm. Whether you rent or own your home, it offers financial help to limited-income households to pay your heat and electric bills. Applications can be made online, by phone, or in-person and are available at one of the Local Administrating Agencies listed in this brochure\*\*.

Visit [LIHEAPillinois.com](http://LIHEAPillinois.com) for details.

Prefer to call instead? Residents of Chicago and Cook County can call 800-571-2332 for information. Residents of other counties may call 877-411-9276.

### CHAMP ComEd Helps Activated/Veteran Military Personnel

ComEd salutes our active and veteran military customers. If you're a current or veteran member of the U.S. Armed Forces, National Guard, or Reserves, we offer aid if you have fallen behind on your electric bill. Benefits are available once every two years and may include cancellation of late fees, deposit reduction, and grant amounts up to \$1,000\* towards a past-due balance. Please visit [ComEd.com/CARE](http://ComEd.com/CARE) or call 888-806-CARE (2273) for more information and application instructions.



## BILL AND PAYMENT OPTIONS

### Budget Billing

Want to know exactly how much you'll pay each month? Budget Billing is a predictable monthly payment based on your electricity usage from the last 12 months. It balances seasonal spikes and higher bills by creating a steady monthly payment. To help keep your budget on track, your Budget Bill payment will be reviewed every six months. Adjustments will be made as needed to help keep the monthly payment in line with your actual usage.

### Deferred Payment Arrangements

Large or past-due bills can be overwhelming. A Deferred Payment Arrangement can help. Once you make a down payment on the amount owed, the remaining balance is paid through installments in addition to your regular monthly bill.

**FOR MORE INFORMATION AND TO CHECK ELIGIBILITY: Visit [ComEd.com/CARE](http://ComEd.com/CARE) | Call 888-806-CARE (2273)**

You may be eligible for both ComEd and state/federal programs.

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